USERFUL

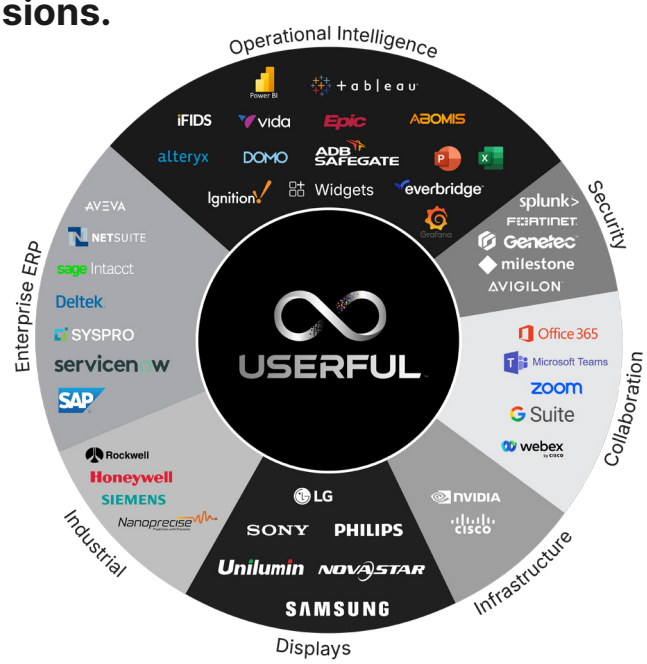
Platform Integrations

Break Down Data Silos. Make Smarter Decisions.

In today's enterprise landscape, data is everywhere—but too often, it's trapped in silos across disconnected platforms, teams, and locations. The Userful Infinity Platform eliminates these barriers by seamlessly integrating with existing technology stacks, enabling real-time visualization, interactivity, and centralized decision-making. Userful Infinity transforms how enterprises connect, display, and interact with critical data, driving efficiency, collaboration, and smarter decision-making.

On the right is just a sample of the many native and native-compatible integrations available in the Userful Infinity Platform, designed to enhance enterprise workflows and unlock the full potential of your data.

Custom integrations are built on demand to meet specific business needs. If you have a legacy application or service integration need, mention it to your sales representative or sales engineer during our first discovery call.



Stateless Architecture & Enterprise-Grade Security

The Userful Infinity Platform is designed with a predominantly stateless architecture, ensuring no data is stored within the system while maintaining enterprise-grade security, compliance, and access control. At the core of this security framework is Userful's Passport, which enforces secure connection, persistent sessions for real-time data, and secure data distribution, preventing unauthorized access. This architecture ensures data remains within enterprise-approved environments, meeting stringent regulatory and privacy standards.

How it Works

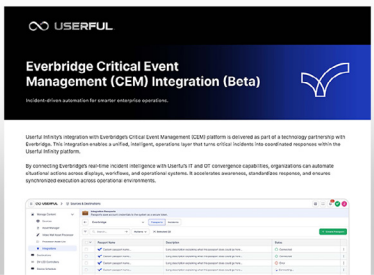
Secure Authentication	Supports OAuth2 authentication, while also accommodating other authentication mechanisms based on system architecture, including custom and credential-based methods.
Session Persistence	Maintains continuous authentication states to prevent session timeouts and reduce re-authentication friction. (While some applications may not support persistence, most work seamlessly with Userful Passport.)
Secure Data Distribution	Dashboards are natively embedded, ensuring no raw data is exposed or manually accessed outside enterprise security policies.
Push-Pull API Connectivity	Where direct embedding is not supported, Userful utilizes secure API-based push-pull mechanisms to enable real-time data access while ensuring that no data is stored or retained within the platform.

Features

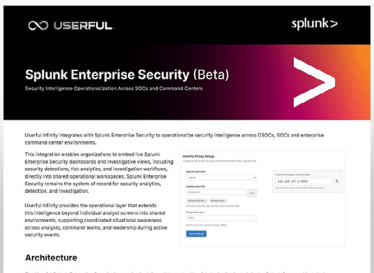
Multi-Network & Hybrid Cloud Support	Deploy flexibly across on-prem, cloud, or hybrid environments, ensuring scalability and resilience.
Data Aggregation & Distribution	Seamlessly unify data from BI, ERP, Security, and Incident Management sources into a single screen or video wall, or distribute insights globally.
Enterprise-Wide Sync	Centrally manage, deploy, and control real-time data across video walls, single displays, and globally connected endpoints.
Granular Role-Based Access Control (RBAC)	Enforce strict user permissions, defining access levels for dashboards, reports, and enterprise data.
Live, Real-Time Interactivity	Engage with interactive dashboards within the platform.
8K+ Resolution Support	Deliver ultra-HD clarity for data-rich dashboards, optimizing visibility on any display.
Drag-and-Drop Deployment	Intuitively schedule, manage, and control displays with a UI-driven interface.

Security & Incident Management

View Genetec Datasheet



View Everbridge Datasheet



View Splunk Datasheet

Genetec	
Integration Type	Push & Pull API
Genetec Part number	GSC-1SDK-USERFUL-INFINITY
Infinity Software Version	12.10.1 and above

everbridge	**Everbridge** (Beta)
Integration Type	Push & Pull API (incident ingestion)
Authentication	Basic
License Requirements	Valid Everbridge CEM platform license
Infinity Software Version	12.10.2 and above

splunk>	**Splunk Enterprise Security**
Integration Type	Embedded
Authentication	Reverse Proxy SSO
License Requirements	Valid Splunk Enterprise Security (ES) subscription
Infinity Software Version	12.10.2 and above

Native BI/ERP Integrations

Seamlessly embed and interact with real-time BI and ERP dashboards, ensuring secure, enterprise-wide data visualization.

Power BI	**Power BI Cloud** (Best in class in the Industry - With built in advanced powerBI integration configurations)
Integration Type	Embedded
Authentication	Microsoft Identity Platform
License Requirements	Power BI Pro, Premium Per User (PPU), or Premium/Fabric capacity
Infinity Software Version	12.9 and above

Tableau Cloud

Integration Type	Embedded
Authentication Methods	Tableau Connected Apps
License Requirements	Supports all Tableau licenses (Creator, Explorer, and Viewer)
Infinity Software Version	12.9 and above

ServiceNow
(Beta)

Integration Type	Push & Pull API
Supported Modules	Incident Management and Problem & Change Management Custom modules (built on request)
Authentication	OAuth2 Authorization
Infinity Software Version	12.9 and above

SAP Analytics Cloud

Integration Type	Embedded
Authentication	OAuth 2.0
License Requirements	Active SAP Analytics Cloud tenant
Infinity Software Version	12.10 and above

MS Excel

Integration Type	Embedded
Authentication	Microsoft Identity Platform
License Requirements	Microsoft 365 License
Infinity Software Version	12.10 and above

	Grafana On-Prem (Beta)
Integration Type	Embedded
Supported Versions	OSS and Enterprise
Authentication	Secure Access Gateway
Infinity Software Version	12.9 and above

	Domo (Beta)
Integration Type	Embedded
Authentication	OAuth2 Authorization
License Requirements	Domo Everywhere License
Infinity Software Version	12.9 and above

	Epic
Integration Type	Push & Pull API
Supported Modules	Grand Central ADT and Departmental Wait-Time Custom modules (built on request)
Authentication	OAuth2 Authorization
Infinity Software Version	12.9 and above

Other Integrations

Content

Integrate and display dynamic content with interactive controls, automated transitions, and real-time updates for impactful communication.

PowerPoint	**Powerpoint Online** (Beta)
Integration Type	Embedded
Authentication	Microsoft Identity Platform
License Requirements	Microsoft 365 License
Infinity Software Version	12.9 and above

3rd Party CMS Integrations

Userful Engage application seamlessly integrates with third-party CMS platforms. These integrations enable organizations to leverage advanced content management features while ensuring smooth content distribution and playback across corporate signage networks.

Engage CMS

Screen casting and Conferencing

Enhance your workspace with powerful integrations that enable effortless communication and content sharing:

Microsoft Teams | webex by cisco | Google Meet | zoom

Custom Integrations

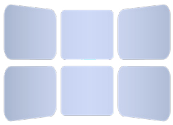
Can’t find the specific integrations you need? No worries! Our team works closely with enterprises to develop custom integrations that seamlessly fit into your existing tech stack, ensuring optimized workflows and maximum efficiency.

Endless Possibilities

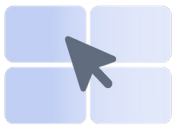
The integrations listed are just a fraction of what Userful offers. We continuously develop new, innovative integrations to enhance collaboration, streamline operations, and unlock new capabilities.

Let's build the perfect integration for you! Reach out to explore how Userful can connect, visualize, and optimize your enterprise ecosystem

It's all part of the Userful Platform



Decisions



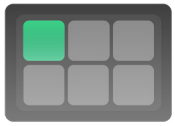
uConduct

Spaces

Notifications

Trends

OPStreams



uControl

Engage

About Userful

Userful™ is a leading provider of IT solutions for core enterprise operations and mission-critical environments serving IT organizations worldwide. Userful's unified software platform provides services and management through a complete suite of enterprise data visualization applications for comprehensive organizational and situational awareness and readiness for modernized operations. Userful harnesses the same unified platform to provide global manageability through a single-pane-of-glass.

Consult with a Userful Expert

Whether to talk to one of our sales specialists,
or for technical support, we are here to help you!

userful.com/schedule-demo

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